

May Newsletter

For Gateway Credit Union members



About Gateway Credit Union

At **GCU**, we are committed to supporting our local communities in **Torfaen** and **Monmouthshire** in building financial resilience through secure savings and affordable loans. By starting your savings journey with GCU, you can secure a stable financial future for yourself and your loved ones. Our savings options are designed for individuals of all ages.



LATEST NEWS

GCU - PONTYPOOL HEAD OFFICE NEW OPENING HOURS

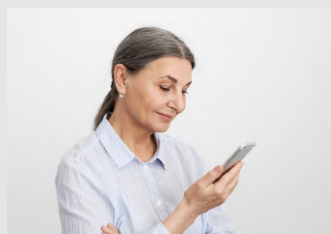
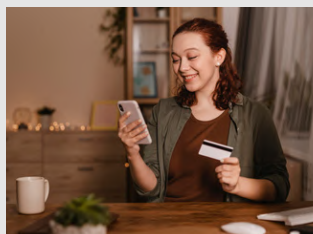
Based on the results of our recent Member Survey we have changed our Pontypool Head Office opening hours. These new hours will make sure we are maintaining high quality in-person and telephone services while also focusing on digital service requests as more and more members move to using CU services online.

You can visit us in person or call us on **Mondays, Wednesdays, and Fridays 10am - 12midday, and 1pm - 3pm**. If you're a member, you can also use the GCU online app to easily request transfers or apply for a loan.

If you have not yet signed up for the app, simply scan the QR code



Remember that our team of friendly colleagues are available to answer your queries, so please don't hesitate to reach out with any questions or comments.



info@gatewaycu.co.uk



www.gatewaycu.co.uk

Future of Our Credit Union

There are vacancies on the Board, and the existing Board members are seeking individuals who can bring fresh ideas, enthusiasm, and expertise to help shape the future of the Gateway Credit Union. We are specifically looking for individuals with skills and experience in Business Management, Finance, Human Resources, IT, and/or Social Media.

Board meetings are held monthly on Fridays, and Board members will be encouraged to actively participate in a specific area of the Credit Union's governance. If you are interested in finding out more, please email manager@gatewaycu.co.uk.



Are Your Contact Details Up-to Date?

Most members are now using our app & online services. We like to keep in regular contact with all our members and to do so want to make sure we have your current mobile phone number and e-mail address. To update these, or for any other change of details, please let us know by downloading the Gateway App, visiting us online, or e-mailing info@gatewaycu.co.uk

Ready for Summer? Have any plans?

Are you making any plans or booking any holidays for this summer, but worried about needing more money for your travels?

As a member of Gateway Credit Union, you can apply now for a GCU loan £150 to £10,000*

*Terms and conditions apply.

All loan applications are individually assessed by qualified and experienced GCU loan assessors to check affordability. Gateway Credit Union will never knowingly over-indebt any member.



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